



KLAFFS OF DANBURY

A designer had located MS Design Connecticut's leather knobs and levers. She came to me for options and a quote. Sue Martovich at MS personally met with the designers, helped them modify the lever a bit, and kept me in the loop to provide the quote.

The leather choice was another hurdle. Sue let the designer find her own leather. When it came in, it was hard to work with and inferior. Sue found a way to get good Edelman leather at no extra charge to make this all work. It was amazing to work with such a dedicated, cooperative person. Any technical questions I had were handled clearly by Sue's husband, Marty, who is the operations manager at MS Design Connecticut.

There were many calls and questions, and MS Design Connecticut willingly addressed all my concerns. The job is now finished with extremely happy customers. I always look for new opportunities to work with Sue and Marty.

Gary Greenwood
Klaffs of Danbury